

Common Suite Analysis of One-On-One Consultations

Summary

Participation: 100% (33 institutions)

Length: 30 minutes to 1 hour each session

Purpose: (1) Provide clarity on the approach and recommendation

(2) Answer questions

(3) Gather granular feedback on the value of products, concerns with recommendation, etc.

The information below has been extrapolated from the BC ELN Office's discussions with individual partner libraries about the Common Suite. It is not intended to be complete or scientific. It does, however, provide more information that may be helpful during the Committee's review of the survey and discussion of next steps.

Academic Search and Business Source

- The vast majority of institutions value Academic Search and/or Business Source products.
- With the recommended downgrade to the Premier levels, loss of content is a significant concern for most institutions.
- With the downgrade, the majority of institutions are endeavoring to locate money for upgrades back to the Complete levels for one if not both products.
- In general, 2 year academic institutions highly value Academic Search Complete (ASC). 4 year academic institutions' preference varies more, however, there is a slight preference for Business Source Complete (BSC). A number of institutions said they value both equally.
- Most 2-year institutions, and a number of 4-year institutions, stated that the current UFC provided more value and satisfied their institutional needs better.

CBCA Complete

- The majority of institutions from both 2 and 4 years value CBCA Complete. It was frequently described as "core" or "critical".
- Concern with integration of this content (and ProQuest content in general) with EDS was raised.

Newsstream

- Partner Libraries had the most ambivalent response to ProQuest's Canadian Newsstream Complete. Approximately half valued the product, while the other half saw minimal or diminishing value.
- Concern with integration of this content (and ProQuest content in general) with EDS was raised.
- Many institutions with access to the Canadian Major Dailies subset of Newsstream were satisfied with that level of access.
- A number of institutions raised the changes in the news industry (e.g., increasing consolidation, economic instability in the sector, etc.) and the ability to find alternative free news sources as devaluing news subscriptions like Newsstream.
- Some noted that adding a fourth resource into a common suite tied up more funds than before and results in less flexibility for institutions.