

Common Suite Final Decisions Survey Results and Analysis

Survey Goal:

The purpose of the Common Suite Feedback Survey was to confirm Partner Libraries' decisions for the Common Suite license, which begins June 1, 2018. Academic Search Premier, Business Source Premier, and one Complete upgrade are included in the base price of the Common Suite to which all BC ELN Partner Libraries will subscribe.

In the survey, libraries were asked which Complete upgrade (Academic Search or Business Source Complete) they wanted included in their base price, and if they wanted the second optional upgrade for an additional cost.

Survey Participation:

- 100% responded (33 Partner Libraries)
 - Two-Year – 17
 - Four-Year + Institutes – 16

Summary:

- Both product upgrades: 21 of 33
- Academic Search Complete only: 6 of 33
- Business Source Complete only: 6 of 33

Sites upgrading both Academic Search and Business Source:

- Two-year: 11 institutions
- Four-year: 10 institutions

Sites upgrading Academic Search only:

- Two-year: 5 institutions (CNC, CBC, NLC, NVIT, NWCC)
- Four-year: 1 institution (ECUAD)

Sites upgrading Business Source only:

- Two-year: 1 institution (Okanagan)
- Four-year sites: 5 institutions (RRU, SFU, UBC, UVic, VIU)

Insights and common themes:

- Academic Search Complete is in high demand among both two-year institutions and small to mid-sized four-year institutions.
- Tier 4 and 5 institutions value Business Source Complete.
- Five of the six sites choosing Business Source Complete as their only upgrade are CRKN members.

Appendix A – Survey Responses

Q1. The Common Suite includes Academic Search Premier and Business Source Premier. As part of the negotiated pricing, each institution also receives an upgrade to Complete for one of these products at no additional cost. Please select which product your institution wants upgraded to Complete. Your response here will be considered a commitment.

Academic Search Complete:

- Acsenda School of Management
- Alexander College
- BC Institute of Technology
- Camosun College
- Capilano University
- College of New Caledonia
- College of the Rockies
- Columbia Bible College
- Columbia College
- Douglas College
- Emily Carr University of Art + Design
- Justice Institute of BC
- Kwantlen Polytechnic University
- Langara College
- North Island College
- Northern Lights College
- Nicola Valley Institute of Technology
- Northwest Community College
- Quest University Canada
- Selkirk College
- Thompson Rivers University
- Trinity Western University
- University of Northern British Columbia
- University Canada West
- University of the Fraser Valley
- Vancouver Community College
- Yukon College

Business Source Complete:

- Okanagan College
- Royal Roads University
- Simon Fraser University
- University of British Columbia
- University of Victoria
- Vancouver Island University

Q2. For an additional cost, sites may choose a second Complete upgrade. Costs for these upgrades is outlined here: <http://bcelnapps.ca/ebsco-upgrades>. Will your institution be upgrading the second product to Complete? Your response here will be considered a commitment for a one-year licensing term beginning June 1, 2018. If your institution wishes to join at a later date, late joins will be permitted at a prorated cost.

Yes:

- Acsenda
- Alexander College
- BC Institute of Technology
- Camosun College
- Capilano University
- College of the Rockies
- Columbia College
- Douglas College
- Justice Institute of BC
- Kwantlen Polytechnic University
- Langara College
- North Island College
- Quest University Canada
- Selkirk College
- Thompson Rivers University
- Trinity Western University
- University of Northern British Columbia
- University Canada West
- University of the Fraser Valley
- Vancouver Community College
- Yukon College

No:

- College of New Caledonia
- Columbia Bible College
- Emily Carr University of Art + Design
- Northern Lights College
- Nicola Valley Institute of Technology
- Northwest Community College
- Okanagan College
- Royal Roads University
- Simon Fraser University
- University of British Columbia
- University of Victoria
- Vancouver Island University

Q3. BC ELN has also negotiated a number of [optional licenses and upgrades](#). Please select any that your institution may be interested in. This question is intended to gauge interest only; your response here will not be taken as a commitment to join a license for any of these products. Responses will be used for negotiation and planning purposes.

Product	# of interested libraries
None	15
EBSCO Academic Search Ultimate	6
EBSCO Business Source Ultimate	6
EBSCO eBooks Business Collection	4
EBSCO LGBT and Gender Studies Bundle	3
EBSCO Political Science Bundle	3
EBSCO LGBT & Gender Studies / Political Science Package	3
ProQuest Academic Video Online (AVON)	3
ProQuest Literature Online (LION) Complete	3
ProQuest Social Science Premium Collection	3
EBSCO eBooks Canadian Collection	3
EBSCO eBooks Nursing Collection	3
ProQuest University Press Subscription	3
EBSCO eBooks University Press Collection	2
EBSCO eBooks Clinical Collection	2
EBSCO Digital Archives - Magazine Archives	2
Alexander Street Press Permanent Archive - North American Women's Letters and Diaries	2
EBSCO eBooks Arabic Collection: Al-Kotob	1
EBSCO eBooks Education Collection	1
EBSCO eBooks EngineeringCore Collection	1
ProQuest Permanent Archive - Gerritsen Collection PAL	1
ProQuest Permanent Archive - Trench Journals WWI PAL	1
ProQuest Permanent Archive - Women's Wear Daily PAL	1
Alexander Street Press Permanent Archive - Black Short Fiction and Folklore	1

Comments:

Alexander College	We don't want to lose any service provision, so we will stick with the complete version of Business Source. We were interested in Ultimate before, but we might have to wait a while before we launch into acquiring one or both of these upgrades given the outcome of the all partner meeting.
BC Institute of Technology	Thank you very much for all your work to coordinate this renewal. We were extra pleased to see the harmonized credit equalled the amount to upgrade to BSC, so we are happy campers. Many thanks for this.
Nicola Valley Institute of Technology	No funding.
Northwest Community College	Thanks for all of your hard work on this!
Trinity Western University	We will upgrade BSP to BSC
University Canada West	Strong interest in EBSCO's eBooks Business Collection.
University of Victoria	Should we wish to make any changes prior to June would we be able to reverse our commitments? Our analysis to date is showing that there is less value than we once realized with the additional titles included in ASC, particularly the overlap with our CRKN publisher packages.
Yukon College	We will upgrade to Academic Search Complete and ask Business Source Complete as an additional upgrade. We will apparently pay less than previously for the core suite (\$7,243 vs \$9,568), so the difference of \$2,325 should be enough to cover the costs of upgrading to Business Source Complete and keeping access to that database.